

The following over-the-counter (OTC) items are available for purchase with the 2018 AlohaCare Advantage Plus OTC benefit. You may purchase any item fitting the categories in this listing. Items purchased under this benefit are for your personal use only. You cannot purchase items for others to use, such as family members or friends.

This list is effective January 1, 2018.

AlohaCare reserves the right to update this list at any time.

Requests for Reimbursement

If you purchased eligible OTC items from a store where the OTC card did not work or was not available, you may submit an Over-The-Counter (OTC) Reimbursement Claim Form. We will reimburse you for your purchase of all eligible OTC items covered under the benefit. This form is available online at www.AlohaCare.org. You can also call Member Services at 973-6395 or toll-free at 1-866-973-6395, 8 a.m. to 8 p.m., 7 days a week. TTY users call 1-877-447-5990.

ELIGIBLE ITEMS

- Abdominal Supports
- Acid Controllors
- Acne Medication
- Adult Cough, Cold & Flu
- Adult Pain Relief
- Allergy & Sinus medications
- Antacids
- Antibiotic creams
- Anti-diarrhea medications
- Anti-fungal medications
- Anti-gas medications
- Anti-itch medications
- Anti-parasitic Treatments
- Bandages (band-aids)
- Contact Lens Care
- Cough Drops, Sore Throat
- Denture Products
- Diabetes Care Accessories
- Diagnostic Products
- Digestive Aids
- Diuretics & Weight Loss
- Cleansing & Detox
- Dries (Epsom Salt & Boric Acid in First Aid)
- Ear Care
- Elastic Bandages
- External Pain Relief
- Eye Preparations
- First Aid Dressings
- First Aid Kits & Supplies
- First Aid Treatments
- Foot Treatments
- Hemorrhoidal Preparations
- Incontinence supplies
- Interdental, Gum Care, Etc.
- Laxatives
- Lip Care Medicated
- Liquids (Alcohol & Peroxide in First Aid)
- Medical Support-High Compression
- Mineral Supplements
- Nasal/Sinus
- Nicotine Patches, Gum, Etc.
- Oral Remedies
- Orthopedic & Surgical Support
- Respiratory Treatments
- Sleep Aids, Stimulants & Motion Sickness
- Sun Protection (SPF 15+)
- Stomach Remedies
- Support Hose-Low Compression
- Toothbrushes and Toothpaste
- Urine Testing
- Vitamins, Multi-Vitamins & Minerals
- Wart Removal Treatments
- Weight Control (Tablets, Caps, Etc.)
- Wound Care-Specialize

NON-ELIGIBLE ITEMS

- Alternative medicines; botanicals, herbals, probiotics, and neutraceuticals
- Baby medicines
- Chapstick/Lip balm
- Contraceptives
- Cosmetic products of any kind
- Cleansers or soaps
- Convenience items; scales, fans, magnifying glasses, foot insoles, gloves
- Dehydration drinks
- Dry skin moisturizers/lotions
- Deodorants
- Dietary supplements
- Eye and facial makeup preparations
- Face cream
- Feminine products
- Fingernail polish
- Food products or supplements
- Grooming devices
- Hair color/hair products
- Herbal supplements
- Lipstick
- Men's grooming
- Mouthwash
- Perfumes
- Replacement items; hearing aid batteries, contact lens' containers
- Shampoo
- Teeth whitening products