

July 24, 2015

AlohaCare ICD-10 Prior Authorization Transition

Starting August 1, 2015, AlohaCare will be accepting and processing prior authorization requests containing ICD-10 codes for services scheduled on or after October 1, 2015. For example, a surgery prior authorization request with a start date on October 5, 2015 should be submitted using an ICD-10 diagnosis code. ICD-9 codes should still be used on prior authorization requests with start dates prior to October 1, 2015.

Some prior authorization requests submitted before the October 1, 2015 will span the October 1, 2015 compliance date. For example, a surgery prior authorization request with a start date on September 25, 2015 and an end date on November 25, 2015 should be submitted using an ICD-9 and an ICD-10 code per Medicaid Quest Division (MQD) requirements. Please see ICD-10 Coding Guidelines for Prior Authorizations posted at <http://www.alohacare.org/ICD-10.aspx> for direction on submitting prior authorization requests that span October 1, 2015.

Providers do not need to re-submit already approved prior authorizations that span October 1, 2015.

Starting October 1st 2015, AlohaCare will no longer accept prior authorization(s) with ICD-9 (except in retro authorization related cases).

For Behavioral Health Practitioners, AlohaCare will be revising our Behavioral Health authorization form to support DSM-5 and ICD-10 changes. This new form will be posted at <https://www.alohacare.org/Providers/Forms.aspx> by July 31, 2015. Please refer to the DSM-5 manual (pages 839 to 862) for a crosswalk of ICD-9 to ICD-10 codes.

Please contact AlohaCare Provider Services at 973-1650 or toll-free at 1-800-434-1002. Visit our website at www.AlohaCare.org for more information.